

Tips for Water Efficient, Low Maintenance Landscapes

Spring is just around the corner, and it's not too early to think about planting gardens and developing a creative landscape.

Whether old or new, your landscape can be more water efficient by utilizing *water wise* concepts. Often large amounts of water can be saved simply by changing management practices and watering habits without making any physical changes in the landscape.

The seven principles of low maintenance landscaping are listed below:

1. Good Planning and Design
2. Efficient Irrigation
3. Use of Mulches
4. Good Maintenance
5. Practical Lawn Areas
6. Soil Improvements
7. Water Efficient Plants.

Remember, all plants can have a place in a low maintenance landscape. It is not the plants we select that save water, but our ability to locate them in the landscape appropriately and to manage them properly. The more you put the fundamentals of wise water use into action, the greater your savings.



Free In-Ground Sprinkler Evaluations

WaterOne provides free in-ground sprinkler evaluations to customers who are interested in finding out the efficiency of their sprinkler system. These evaluations help customers locate leaks and inefficiencies in their sprinkler systems, and helps them determine ways to maintain a quality landscape with the least amount of water. A customized water schedule is developed as well, and questions

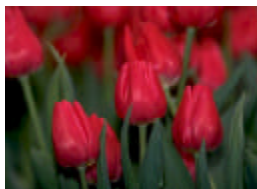
on landscaping and plant care are answered. For more information, call Conservation Services at 895-1814.

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2002 Conservation Services Seminars

As part of WaterOne's demand management program to teach customers more efficient outdoor watering practices, we offer free seminars throughout the year. A complete listing of these seminars can be found on the

back page of this newsletter. For more information on these seminars or to register, call 913-895-1814.



Electronic Bill Payments Coming to WaterOne This Year

WaterOne has been investigating opportunities to enhance customer service by creating efficient methods for customers to receive and pay bills using electronic bill payment technologies. It is our goal to have this technology in place in 2002.

Several payment options are being considered, including credit card, debit card, ATM card and check-by-phone payments. Future payments could be made in the field during field calls, via a voice input system using the telephone or via the Internet, as well as at our offices.

In the long term, the benefit will be improved customer service resulting from more efficient use of both the utility's and the customer's time required to complete the billing/payment process.



Check us out on the web:
www.waterone.org

2002 Conservation Services Seminars

Simple Irrigation Repair

Saturday, May 18th 10-11:30 a.m.
WaterOne Admin. Building
10747 Renner Blvd.
Lenexa, KS

Saturday, July 13th 10-11:30 a.m.
WaterOne Admin. Building
10747 Renner Blvd.
Lenexa, KS

Saturday, August 3rd 10-11:30 a.m.
WaterOne Admin. Building
10747 Renner Blvd.
Lenexa, KS

Saturday, September 14th 10-11:30 a.m.
WaterOne Admin. Building
10747 Renner Blvd.
Lenexa, KS

Saturday, October 12th 10-11:30 a.m.
WaterOne Admin. Building
10747 Renner Blvd.
Lenexa, KS

*For more information on
these seminars
or to register, call
913-895-1814.*

Xeriscaping

Tuesday, April 9th 7-8:30 p.m.
Cedar Roe Library
5120 Cedar
Roeland Park, KS

Thursday, April 25th 7-8:30 p.m.
Shawnee Mission Park Admin. Building
7900 Renner Blvd.
Lenexa, KS

Thursday, May 9th 7-8:30 p.m.
Shawnee Mission Park Admin. Building
7900 Renner Blvd.
Lenexa, KS

Tuesday, May 23rd 7-8:30 p.m.
Shawnee Mission Park
Admin. Building
7900 Renner Blvd.
Lenexa, KS

Tuesday, June 11th 7-8:30 p.m.
Shawnee Mission Park
Admin. Building
7900 Renner Blvd.
Lenexa, KS

Thursday, September 5th 7-8:30 p.m.
WaterOne Admin. Building
10747 Renner Blvd.
Lenexa, KS

Lawn Care

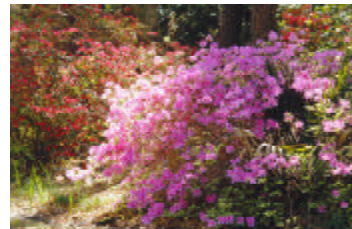
Thursday, April 11th 7-8:30 p.m.
WaterOne Admin. Building
10747 Renner Blvd.
Lenexa, KS

Lawn Renovation

Saturday, August 24th 10-11:30 a.m.
WaterOne Admin. Building
10747 Renner Blvd.
Lenexa, KS

Thursday, August 29th 7-8:30 p.m.
WaterOne Admin. Building
10747 Renner Blvd.
Lenexa, KS

Thursday, September 12th 7-8:30 p.m.
WaterOne Admin. Building
10747 Renner Blvd.
Lenexa, KS



WaterOne employees have settled in the new Byron N. Johnson Administrative Headquarters and Service Center at 10747 Renner Boulevard, Lenexa, KS.

The utility employs 370 employees. Approximately 70 percent of our employees are located at the new administrative headquarters and service center and the remainder work at our treatment facility, located near the Kansas River.



The Byron N. Johnson Administrative
Headquarters and Service Center

The utility's phone numbers have not changed. A Customer Service Representative can be reached by calling (913) 895-1800.

WaterOne Employees Give from the Heart



WaterOne employees raised \$18,466.30 for Heart of America United Way during the 2001-2002 United Way Campaign.



How many glasses of water do you drink each day? If you are like most people, you will fail to drink enough.

Water composes up to 75 percent of your weight and is involved in almost every bodily function. Without

Water: The Most Important Nutrient!

sufficient water, your organs and glands fail to function properly, and waste products cannot be flushed out.

Each day, your body loses 2 1/2 to 3 quarts (approximately 10 glasses) of water through breathing, perspi-

ration, urination and other bodily processes.

No other liquid can substitute for water! Sodas, coffee, tea and alcohol aren't the same as water. It is recommended you drink eight, 8-ounce glasses each day.